



**Department of Information Services
Computer Services Division
Production Services Operations
Information Technology Specialist 2 (ITS 2)**

Requisition #1616

Salary: \$44,712 - \$58,656 per year (Range 54)

Opens: January 7, 2010

Closes: Open Until Filled

Candidate evaluation will be ongoing, and applicants are encouraged to submit materials by January 21, 2010 to ensure full consideration. The hiring authority reserves the right and may exercise the option to make a hiring decision at any time during the announcement period

Location: Olympia, Washington

AGENCY PROFILE

The Washington State Department of Information Services (DIS) provides quality and reliable computing, telecommunications, voice and Internet services to state and local agencies, tribal governments, educational institutions, and not-for-profit organizations.

As the technology leader for Washington State, DIS provides innovative enterprise services so that government agencies can successfully serve the public. DIS also provides support to the Information Services Board.

JOB OVERVIEW

The Department of Information Services has an opening on Grave shift, Wednesday-Sunday (22:30 Tuesday - 07:00 Sunday), for an Information Technology Specialist 2 (ITS 2) to join the Computer Services Division team, in a multiple, large mainframe environment, and a large multiple-server/system computing environment. This position monitors, analyzes and averts standard technical hardware/software system failures by diagnosing and resolving problems through system software testing, analyzing results of advanced systems performance software tools and adjusting the system to ensure maximum availability and performance of the computer resources.

QUALIFICATIONS

Three years experience within the past ten years in a multiple Mainframe (IBM and Unisys) environment, experience working in a Windows and UNIX server environment, and skills using CA-1, CA-7, and Unisys Scheduler.

DESIRED QUALIFICATIONS

- Restarting mainframes and servers
- Experience using and managing CA Products, S/390 and Unisys Operating techniques, and printing environment.
- Knowledge/experience performing problem diagnosis and resolution on all mainframe and server platforms.
- Experience of using the INFRA tools.

WORKING FOR DIS

DIS is an agency on the move. With a talented workforce that has a depth of knowledge and understanding of information technology, DIS provides constructive, reliable and responsive services for all their clients.

DIS offers extensive opportunities for career growth and personal development through workshops, seminars, and other training opportunities as well as a tuition reimbursement program and promotional opportunities.

As one of the top ten places in the country for business and careers (Forbes' Magazine, 2007), and conveniently located at the crossroads of business and leisure, Olympia has become the preferred destination zone for business professionals in the Pacific Northwest.

Olympia is on the Puget Sound and is within easy driving distance of the rugged Olympic National Park, the city of Seattle, Mt. Rainier, Mt. St. Helens, and Pacific Ocean coastal beaches: all offering ample outdoor recreation opportunities. Home to an internationally-recognized educational institution and a vibrant arts scene, Olympia is also the location of the outstanding Farmer's Market, located at the downtown waterfront.

EMPLOYEE BENEFITS

The State of Washington offers a comprehensive and competitive package of benefits to match the needs of our diverse workforce.

DIS eligible employees can choose from our outstanding [benefit package](#) including health, dental, life and long-term disability insurance; vacation, sick, military and civil leave; dependent care assistance program; deferred

compensation plans; educational benefits program; paid holidays; Commute Trip Reduction Incentives; training; and state retirement plans.

SPECIAL NOTES

This position is covered by a union security provision. Therefore, as a condition of employment, candidates who are appointed are required to become members of the Washington Federation of State Employees, or pay other representational fees within the first 30 days of employment.

The incumbent of this position must be willing and able to support in a 24/7 operation, which could include working various schedules and shifts such as days, nights, swing, weekends and on-call.

The incumbent in this position may be required to submit to and pass a Washington State Patrol criminal background check and meet all standards set by the WSP based on changes in technology and/or service delivery needs.

This announcement may be used to fill multiple vacancies.

HOW TO APPLY

Interested applicants should submit a letter of interest with a detailed description of their experience as it pertains to the Qualifications listed. Please include a current resume, [Washington State Application](#) and a minimum of three professional references.

Please send your application materials via e-mail to hro@dis.wa.gov.

APPLICANT PROFILE FORM

As a separate part of the application process, you are requested to voluntarily complete and return the [Applicant Profile](#) sheet with your completed application. This information will be treated as confidential. This page will be separated from your application and used by authorized personnel only.

Persons of disability needing assistance in the application process, or those needing this announcement in an alternative format, may call (360) 902-3543 or Telecommunications Device for the Deaf 1-800-833-6388.

The Department of Information Services is an equal opportunity employer.